

Effective May 2018

Privacy Policy of the Eckankar Society of Switzerland

The Eckankar Society of Switzerland has a firm commitment to your privacy. You can visit our website www.eckankar.ch without telling us who you are or sharing any personal information. The following questions and answers explain when and how personal information is collected and used.

What personal information does the Eckankar Society of Switzerland collect?

The Eckankar Society of Switzerland collects personally identifying information, such as your name, mailing address, email address, telephone number, and/or credit-card information, if you choose to provide that information by

- signing up to receive email or other mailings from the Eckankar Society of Switzerland (no credit-card information requested);
- requesting a free book (no credit-card information requested);
- preregistering for a seminar;
- making an online donation; or
- applying for or renewing membership in the Eckankar Society of Switzerland.

We also receive your contact information from Eckankar's parent church in the United States if you have requested information about local events from the parent church or if you are a member of Eckankar.

Does the Eckankar Society of Switzerland sell or rent my personal information?

Absolutely not.

Will I receive unsolicited email from the Eckankar Society of Switzerland?

We do not send unsolicited email.

You may unsubscribe from email from us or Eckankar at any time by clicking on the unsubscribe link provided in the email or by sending us your unsubscribe request.

How is my personal information protected?

Safeguarding the information you give us is a priority.

We take appropriate security measures to protect against loss, misuse, unauthorized access, alteration, disclosure, or destruction of your information.

How long is my personal information retained?

The Eckankar Society of Switzerland keeps your information as long as needed for the purposes outlined in this Privacy Policy, to resolve questions, and as necessary to comply with legal obligations.

Does the Eckankar Society of Switzerland share my personal information with others?

The Eckankar Society of Switzerland does **not** share your personal information with others except in these cases:

- Such information may be shared with authorized leaders of Eckankar to fulfill your requests, administer contact lists, and coordinate activities. All such recipients sign a data-privacy agreement and may only process your personal data for the purposes given in this Privacy Policy and according to local law.
- Personal information may be shared as needed with third-party companies for the sole purpose of providing services that help us fulfill your request (e.g., a credit-card processor). They are contractually required to provide strict security to the handling of personal information.

How can I tell when my online transactions are secure?

Your browser will show you when you are making a secure transaction in two main ways. When you access a form, a secure connection is indicated when "http" changes to "https" in the address bar of your browser. Somewhere in your browser window, you may also see a locked-padlock icon. These indicators tell you that all information entered on that page will be encrypted when you submit the form (e.g., by clicking "Submit," "Send," or "Place Order").

How is my debit- and credit-card information protected?

The Eckankar Society of Switzerland keeps your data secure with end-to-end encryption and tokenization.

Our debit- and credit-card processors, PostFinance and PayPal, are legally responsible for the security of cardholder data.

Is there any automated data processing on the Eckankar Society of Switzerland's website?

Cookies

A cookie is a small text file that is stored on your computer when you visit a website.

The Eckankar Society of Switzerland's cookies identify your browser, which sends the cookie to our web server.

Cookies help us understand how you are using our website. This is purely statistical information and does not track your personal information or your web usage once you leave the Eckankar Society of Switzerland site. This information helps us provide a better experience for all users of our website.

A cookie is not harmful to your computer in any way. It cannot be used to spread viruses, nor can it read your hard drive to obtain personal information about you. It is a text file that you can delete at any time. When you revisit our website, we do not access the cookie from the previous session.

You can navigate the site even if you disable cookies in your browser (most browsers allow cookies by default). However, some transactions like seminar registrations may require cookies to be enabled. If you prefer not to allow cookies, you can contact us to make such transactions by phone or mail.

Access logs

Like all web servers, our web server automatically creates access logs for every visit to our site. Access logs include the time of your visit, the type of browser you are using, the IP address for the computer you are visiting from, and the web page you came from. We analyze these logs to help us improve the user experience. We also use tools like Google Analytics for the same purpose.

The IP address is not associated with any personally identifying information unless (1) you have filled out any forms on the website and (2) it is necessary to research possible harmful or illegal conduct in connection with the use of our websites, or to comply with the law.

Does the Eckankar Society of Switzerland collect information from children?

No, we do not knowingly collect information from visitors age 17 and under. If you believe your child has provided the Eckankar Society of Switzerland with their personal information without your permission, please contact us so the information can be removed.

What are the bases for collecting and using my personal information?

- Your consent so that we can inform you about Eckankar news and events
- As necessary to fulfill your requests and transactions
- As a nonprofit religious organization and church to administer membership records and matters
- If required by law or pursuant to legal process or other legal obligation
- When it is necessary to protect the vital interests of you or another person

What are my rights regarding personal information I give to the Eckankar Society of Switzerland?

The Eckankar Society of Switzerland provides you with reasonable access to the personal information you gave us as well as the ability to review, correct, and delete such personal information to the extent required by law. You have the right to lodge a complaint with the applicable government agency if you believe your information has been used in a manner inconsistent with your privacy rights.

Who do I contact with privacy questions or requests?

Eckankar Society of Switzerland

Att: Privacy Inquiries

Kurvenstrasse 17, 8006 Zürich

info@eckankar.ch

044 350 60 90

Transfer of data to parent church

Eckankar's parent church is located in the United States. The United States has not sought nor received a finding of "adequacy" from the European Union ("EU") under Article 45 of the General Data Protection Regulation ("GDPR"). Therefore, the Eckankar Society of Switzerland relies on authorized derogations as set forth in Article 49 of the GDPR. Specifically, the Eckankar Society of Switzerland collects personal data with your consent, to process purchases and donations, to perform services you requested, to use only as needed per your relationship with the Eckankar Society of Switzerland and its parent church, and as further described in this Privacy Policy.